

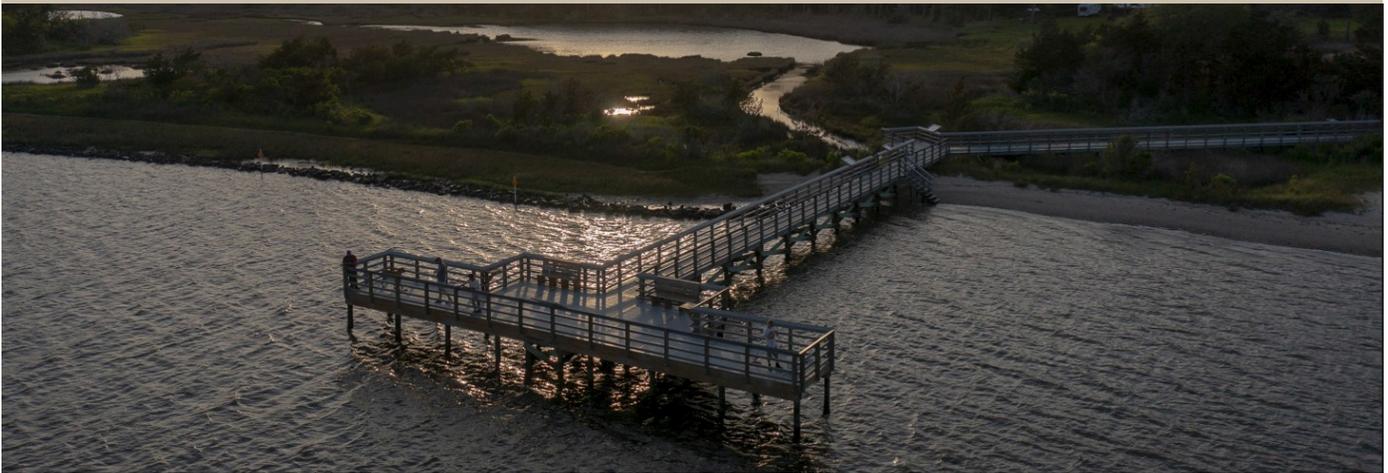


# WELCOME TO THE TOWN OF HOLLY RIDGE

Rich History, Bright Future

Updated as of 05/30/2025

## New Resident Information Packet



### *Our Mission and our Vision*

Our mission is to strive to deliver quality services and responsive local governance to our residents and businesses in maintaining a thriving, close-knit Town whose attributes are cherished.

Our vision as a Town anchored in its military and coastal history, we commit to the ideals of our small-town culture and quality of life as we successfully grow as a vibrant community.



# Welcome to Holly Ridge!

Welcome to the Town of Holly Ridge!

Dear New Residents,

On behalf of the Town of Holly Ridge, we are delighted to welcome you to our community! We're thrilled that you've chosen to make your home here, and we look forward to having you as a neighbor. Holly Ridge is a fast-growing and welcoming community with a rich history and a commitment to ensuring a small-town culture and high quality of life as we continue to grow as a community. We hope you'll find everything you need to feel right at home.

Enclosed in this New Resident Information Packet, you'll find helpful resources to get you started, including:

- Local utility and service providers
- Trash and recycling schedules
- Information about schools and libraries
- Community events and recreational programs
- Public safety contacts and town services
- Important local ordinances and zoning information
- Who should you call?

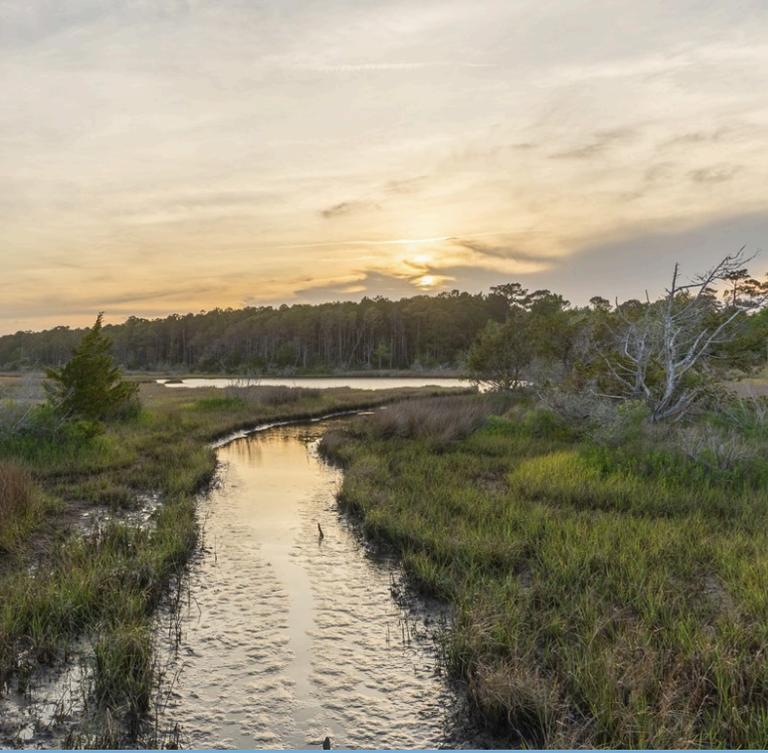
We encourage you to get involved in the community—attend town meetings and join us at our local events. You can find up-to-date news and event information on our website or follow us on Facebook at The Town of Holly Ridge.

If you have any questions or need assistance as you settle in, please don't hesitate to reach out to Town Hall at 910-329-7081 or stop by during our regular business hours. Our staff is here to help. Once again, welcome to Holly Ridge. We're so glad you're here!

Warm regards,

The Town of Holly Ridge





# Meet the staff



**Heather Reynolds**  
Town Manager  
manager@hollyridgenc.org



**Corrie Lee**  
Town Attorney



**Margaret Richmond**  
Town Clerk  
townclerk@hollyridgenc.org



**Mike Sorg, Jr**  
Chief of Police



**TJ Waddell**  
Police Major



**Mario Procopio**  
Police Captain



Pictured: Holly Ridge Town Council Members and Town Manager  
Front row: Mayor Pro tem Patti, Councilman Zabicki, Councilman Misciagno, Councilman Hines  
Back row: Councilwoman Hall, Mayor Parnian, Town Manager Heather Reynolds  
( From left to right)



**Nathan Rhue**  
Community Development Director  
planner@hollyridgenc.org



**Rachael Greene**  
Parks and Recreation  
parksandrec@hollyridgenc.org

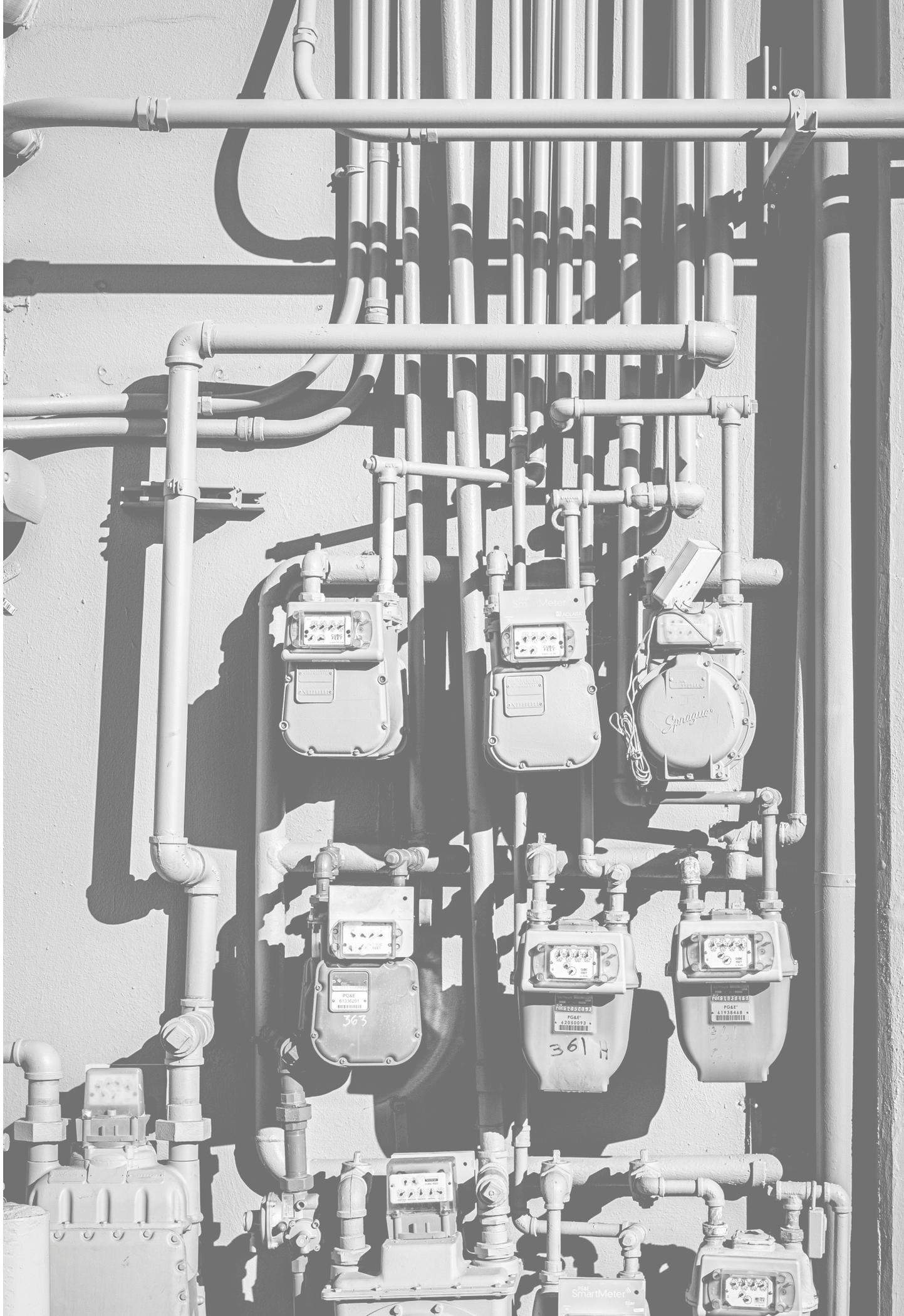


**Chuck Strickland**  
Finance Director  
finance@hollyridgenc.org



**Mike McFann**  
Public Works Director  
publicworks@hollyridgenc.org

*Committed to progress, community engagement, and responsible leadership.*





228 Georgetown Road  
Jacksonville, NC 28540

Phone (910) 455-0722

Fax (910) 455-2583

Website: [www.onwasa.com](http://www.onwasa.com)

Emergency Number:

910-455-0722

### *Payment Options*

- Online Bill Pay with customer portal
- Automated Telephone Payments (IVR) - Call 1-877-302-2787 24 hours a day, 7 days a week, free of charge.
- In Person at one of the below locations during normal business hours, OR After hours utilizing the conveniently located drop boxes also at these four locations. (Please do not leave cash in drop boxes)

Main Office	Holly Ridge Town Hall	Richlands Town Hall	Swansboro Town Hall
228 Georgetown Rd Jacksonville, NC 28540	212 Dyson St Holly Ridge, NC 28445	302 S Wilmington St Richlands, NC 28574	601 W. Corbett Ave Swansboro, NC 28584
Ph: (910) 455- 0722 Monday - Friday 8:00 AM- 5:00 PM	Ph: (910) 329-7081 Monday- Friday 8:00 AM- 4:00 PM	Ph: (910) 329-7081 Monday- Friday 8:00 AM - 5:00 PM	Ph: (910) 326-4428 Monday- Thursday 8:00 AM - 5:00 PM Friday 8:00 AM- 1:00 PM

Forms of payment accepted: Cash, Checks, Money orders, and VISA, Discover, MasterCard

# GFL Environmental Inc.

Holly Ridge (City Limits) Phone: (252) 339-0290

Holly Ridge (ETJ) Phone: (252) 223-4176

Website: [www.gflenv.com](http://www.gflenv.com)

## Hours of Operation

Monday 8:00 am - 5:00 pm

Tuesday 8:00 am - 5:00 pm

Wednesday 8:00 am - 5:00 pm

Thursday 8:00 am - 5:00 pm

Friday 8:00 am - 5:00 pm

Saturday Closed

Sunday Closed



## 2025 Garbage and Recycling Calendar

S	M	T	W	T	F	S
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12	🗑️	14	15	16	17	18
19	🗑️	21	22	23	🗑️	25
26	🗑️	28	29	30	31	

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9	🗑️	11	12	13	14	15
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23	🗑️	25	26	27	28	

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30	🗑️					

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20	🗑️	22	23	24	25	26
27	🗑️	29	30			

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29	🗑️					

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21	🗑️	23	24	25	26	27
28	🗑️	30	31			

### Important Notice

Starting July 7<sup>th</sup>, 2025 Garbage and recycling pick up will be weekly on Monday's!

### Holiday Delay's

Services on November 27<sup>th</sup>, December 25<sup>th</sup>, and January 1<sup>st</sup> will be delayed one day due to the Holiday.

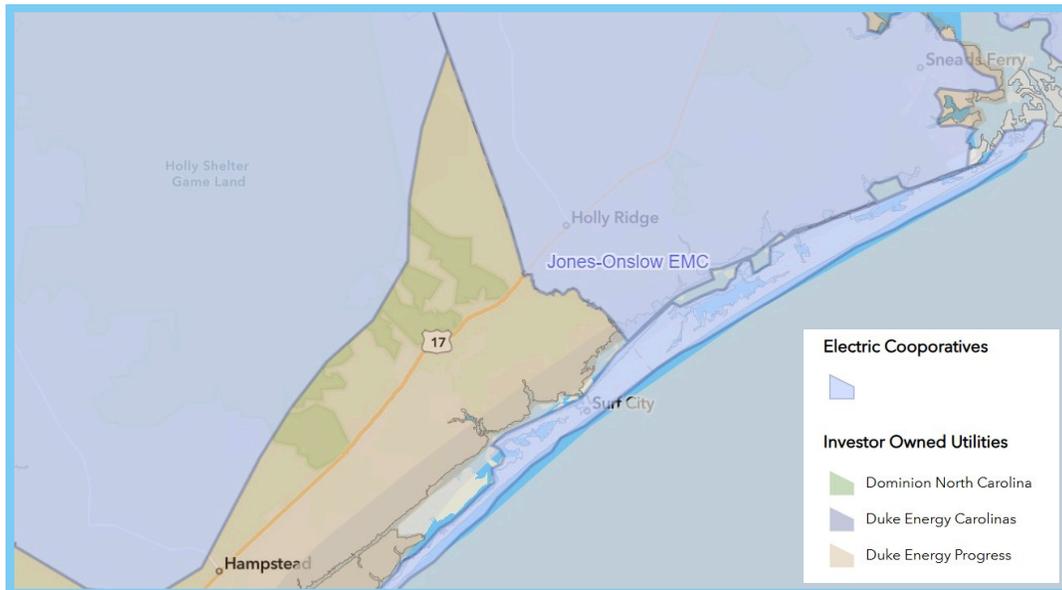
🗑️ = Garbage and Recycling Pick-up days

Updated 06/23/2025

# Who Provides Your Power in Holly Ridge, NC?

Two electricity providers service our area — find out which one covers your address.

Visit the Jones-Onslow EMC or Duke Energy websites and use their service area maps to see which provider covers your address.



## Jones Onslow ENC

### Billing Options:

- Monthly Billing
- FlexPay
- Budget Billing
- Paperless Billing
- Group Billing

### Bill payment options include:

- Online Bill Pay
- Mobile App
- Auto Draft
- Remote Pay site Kiosk
- By Mail with a check or Money order.  
(Confirm mailing information on your statement)

### Contact information:

Phone: 910-353-1940  
 Email: [joemc@joemc.com](mailto:joemc@joemc.com)  
 259 Western Blvd  
 Jacksonville, NC 28546

## Duke Energy Progress

### Bill payment options include:

- Online using website or mobile app
- By phone at [800.452.2777](tel:800.452.2777)
- By Mail with a check or Money order.  
(Confirm mailing information on your statement)



Payment assistance resources available online at [duke-energy.com/home/billing/bill-assistance](http://duke-energy.com/home/billing/bill-assistance)

### Customer Service

Home (7 a.m. to 7 p.m.) [800.452.2777](tel:800.452.2777)  
 Business (7 a.m. to 6 p.m.) [866.582.6345](tel:866.582.6345)  
 International - [1.407.629.1010](tel:1.407.629.1010)  
 Hearing or Speech Impaired - [711](tel:711) (TTY or TDD Relay Service)

# Local Schools & Libraries



# Local Schools

Onslow County is situated on the east coast of North Carolina and is the proud home of US Marine—Corps Base Camp Lejeune, the largest amphibious Marine base in the world. Officially established in 1734, Onslow County encompasses over 767 square miles and has a population of over 200,000 people according to the 2020 US Census – an increase of over 81% over the past 40 years! Onslow County Schools is the 11th largest district in the state of North Carolina with over 28,000 students currently enrolled. The district has 41 educational facilities, including 22 elementary schools, 8 middle schools, 7 high schools, as well as, an early college high school, an early childhood development center, an alternative learning program and the Eastern North Carolina Regional Skills Center. In fall 2021, OCS opened the Onslow Virtual Elementary and Onslow Virtual Secondary schools to provide an online learning option for our community. On average, our district has increased by 300 plus students per year.

<b>Coastal Elementary School</b>	<b>Dixon Elementary School</b>	<b>Dixon Middle School</b>	<b>Dixon High School</b>
370 Folkstone Road Holly Ridge, NC 28445	130 Betty Dixon Road Holly Ridge, NC 28445	118 Ridge field Avenue Sneads Ferry, NC 28460	160 Dixon School Road Holly Ridge, NC 28445
Ph: (910) 455-2448 Fax: (910) 329-0874	Ph: (910) 327-2104 Fax: (910) 327-3336	Ph: (910) 347-2738 Fax: (910) 327-1372	Ph: (910) 347-2958 Fax: (910)347-3932

## OCS 2025/2026 School Fees

High School Fees		
Art		\$7.00
Instrumental Music		\$10.00
Vocal Music		\$5.00
Locker		\$2.00
Parking		\$25.00
Science Lab		\$5.00
Jr. ROTC		\$20.00
Technology*		\$25.00
Driver's Education		Up to \$65.00
Middle School Fees		
	Semester	Yearlong
Art	\$3.50	\$7.00
Instrumental Music	\$5.00	\$10.00
Vocal Music	\$2.50	\$5.00
Locker		\$2.00
Technology*		\$25.00
Elementary School Fees		
Technology*		\$25.00

## OCS 2025/2026 School Meal Prices

K-8 Price List
Breakfast Meal – \$1.25
Lunch Meal – \$2.50
9-12 Price List
Breakfast Meal – \$1.25
Lunch Meal – \$2.50

## Contact Information

200 Broadhurst Road  
Jacksonville, NC 28540  
(910) 455-2211  
Contact@onslow.k12.nc.us

Stay Connected

Facebook: [www.facebook.com/OCSNC](http://www.facebook.com/OCSNC)  
YouTube: [www.youtube.com/@OCSMultimedia](http://www.youtube.com/@OCSMultimedia)



# Local Libraries

*Explore your local libraries– They're more than just books*

## Jacksonville Main Library



58 Doris Ave East  
Jacksonville, NC 28540

Ph:(910) 455-7350

Fax: (910) 989- 5790

Hours of Operation:

Monday- Thursday 9:00 AM- 8:00 PM

Friday & Saturday 9:00 AM- 6:00 PM

Sunday 1:00 PM- 5:00 PM

## Sneads Ferry Branch Library



1330 Highway 210  
Sneads Ferry, NC 28460

Ph: (910) 327-6471

Fax (910) 327-0207

Hours of Operation:

Monday, Wednesday, Friday: 9:00 AM- 6:00 PM

Thursday 10:00 AM- 7:00 PM

Saturday 9:00 AM- 3:00 PM

Sunday: Closed

## A little more about Onslow County libraries

The mission of the Onslow County Public Libraries is to provide quality materials and services that fulfill educational, informational, and cultural needs of all citizens in a welcoming and stimulating atmosphere.

### *Did You Know?*

- The Main Library in Jacksonville, along with the Sneads Ferry and Swansboro Branches, each have meeting rooms available for public use.
- All Onslow County Public Library branches provide public computers and internet access, free of charge
- The libraries also offer group tours year-round for school groups, homeschoolers, scouts, civic organizations, and more!

# Local Events



# Annual Events in Holly Ridge

*Welcome to our community! Throughout the year, Holly Ridge hosts a variety of family-friendly events and meaningful ceremonies. Here's a quick look at what you can look forward to:*

- March /April – Easter Egg Hunt

A fun-filled event for children of all ages with candy, games, and plenty of eggs to find!

- April- Bee Festival

Join us for a community celebration featuring a vibrant lineup of local vendors, a delicious selection from food trucks, and your chance to win exciting raffle prizes!

- May – Memorial Day Ceremony

Join us as we honor the brave men and women who made the ultimate sacrifice for our country.

- September – Liberty Festival & Fireworks

Celebrate freedom with live music, food, vendors, and a dazzling fireworks show.

- November – Veterans Day Ceremony

A heartfelt tribute to our nation's veterans, recognizing their service and dedication.

- December – Hometown Christmas

Kick off the holiday season with festive lights, holiday treats, and community cheer.

Open Air & Artisan Market- Every Third Sunday - June- November

## Recreational Programs

- Pickleball on Tuesdays/Thursdays 9:00 AM - 12:00 PM at the Holly Ridge community center. ( September- May)
- Toddler Time every Monday 10:00 AM - 12:00 PM ( September- May) ( movies in the park, summer camp)

## Reserve one of our Town's Facilities!

### Holly Ridge Facilities:

- Community Center
- Holly Ridge Ballfield
- Multipurpose Field
- Municipal Park Pavilions

Create your account and view available spaces, make reservations, and pay rental fees

Scan the QR code to visit our Rec Desk website!



# Zoning & Ordinances



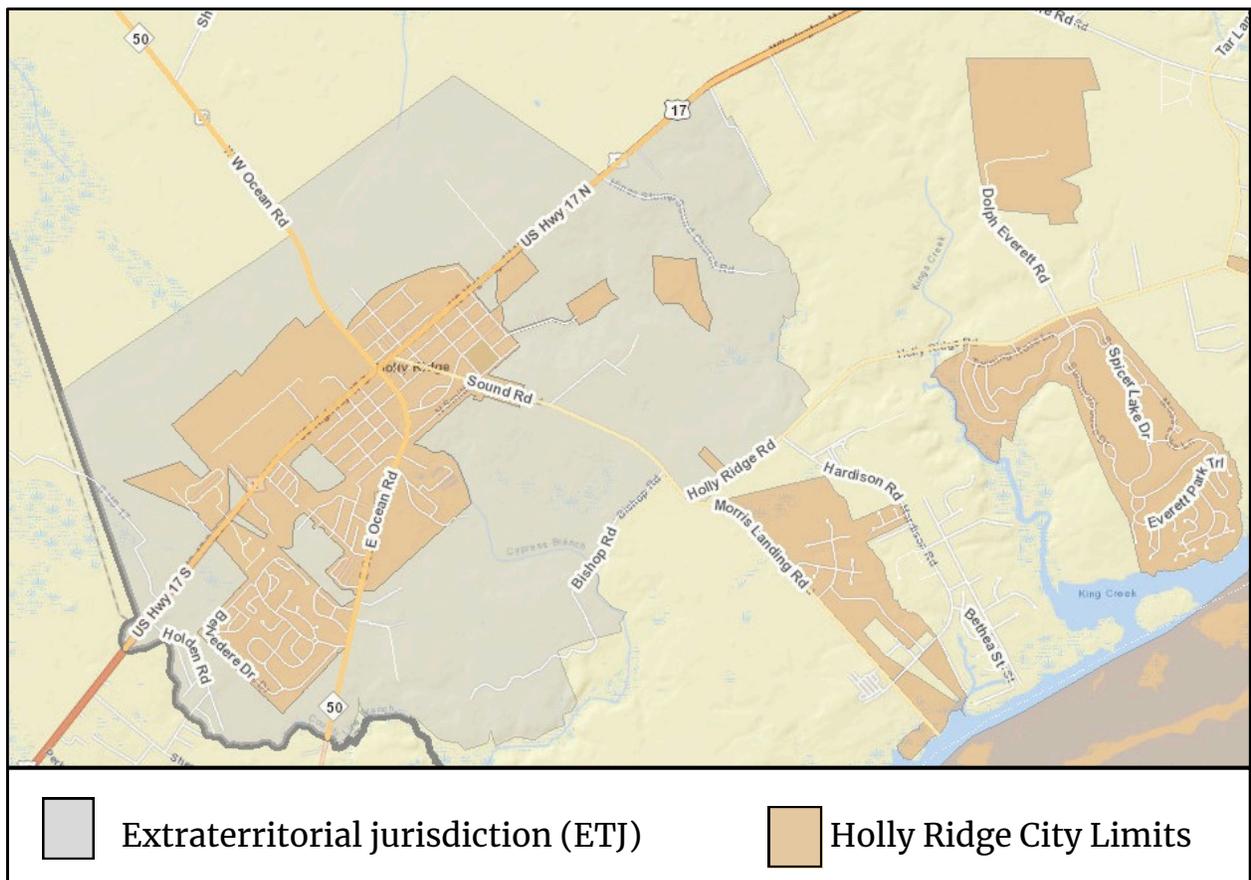
# Zoning and Ordinances

## *Extraterritorial jurisdiction (ETJ)*

Extraterritorial Jurisdiction (ETJ) is a legal term that refers to a town or city's authority to apply its planning, zoning, and development regulations beyond its official city limits—usually in nearby unincorporated areas.

### Key Points:

- Purpose: To manage growth and land use in areas that may eventually become part of the city through annexation.
- Who it affects: Property owners in the ETJ follow the town's zoning and development rules but do not pay municipal taxes.
- Granted by state law: In North Carolina, ETJs are allowed under Article 19, Chapter 160A of the NC General Statutes (now Chapter 160D, updated in 2021).



## *Extraterritorial jurisdiction must adhere to the following:*

- State building codes
- Zoning Ordinance of the town (Code of ordinances- Chapter 7)
- Subdivision Regulations (Code of ordinances- Chapter 8)
- Building Regulations (Code of ordinances- Chapter 6)

# Public Safety Contacts

## Holly Ridge Police Department

313 Sound Rd, Holly Ridge, NC 28445

Ph: (910) 329-4076

The Holly Ridge Police Department's mission is to provide professional and ethical public safety services in partnership with citizens to identify, prevent, and solve the problems of crime, fear of crime, social disorder, and neighborhood decay, thereby improving the quality of life in our community.

- Chief Michael Sorg Jr.



## Holly Ridge Fire & Rescue

109 Holly St, Holly Ridge, NC 28445

Ph: (910) 329-5101

The Holly Ridge Volunteer Fire Department, established in 1959, has served the community for over 60 years by providing fire suppression, rescue operations, and emergency medical services. Dedicated volunteers uphold a proud tradition of protecting lives and property with professionalism, courage, and compassion.

## Turkey Creek Fire & Rescue

115 Tar Landing Rd, Holly Ridge, NC 28445

Ph: (910) 327-7221

Turkey Creek Fire and Rescue's mission is to provide professional services of a high standard to our citizens in our district, while maintaining highly trained personnel, to promote fire prevention, public education, and public safety in all areas. We shall be a department of men and women that hold devotion to duty above personal risk.



***In Case of Emergency: Call 911 Immediately***

*For police, fire, or medical emergencies, dialing 911 connects you to local emergency responders who can assist you right away.*



# Town Services

- **Notary Services**  
\$10 per signature (Cash only)
- **Yard Debris Pick up**  
Spring: May 6<sup>th</sup>-10<sup>th</sup>, 2025  
Fall: October 21<sup>st</sup>- October 25<sup>th</sup>, 2025
- **Road Maintenance**
- **Street light Maintenance**
- **Annual Christmas Decorating**
- **Public Information Request**  
Visit our website to complete the public information request form.
- **Inspections**
- **Permitting**
- **Culvert Installation**
- **Mosquito Spraying**  
Service is once a week from mid-June through early October throughout the Holly Ridge city limits and ETJ areas.  
\*If you want to be on a do-not-spray list, please contact Town Hall.
- **Community Development**  
Planning, building and zoning



# Who should you Call?

## Your Quick Guide to Town Services & Contacts

### Code Enforcement

*What is Code Enforcement?*

Code Enforcement works to protect the health, safety, and overall quality of life for residents and visitors in our town by ensuring compliance with local codes and standards.

✓ **Areas Code Enforcement Covers Include:**

- Overgrown Properties
- Properties with excessive debris/trash
- Junk, Nuisance vehicles
- Zoning enforcement uses of property
- Minimum Standards on dwellings / buildings
- Dangerous and blighted structures
- Mobile Home Skirting
- Accessory Structures

Contact our Code Enforcement Office at (910) 329-7081 EXT 221 or at [codeenf@hollyridgenc.org](mailto:codeenf@hollyridgenc.org) to learn more or report an issue.

### Town Hall

Town Hall is your go-to resource for general questions, local services, and town operations. If you're not sure who to contact, Town Hall is a great place to start!

✓ **Call Town Hall for Help With:**

- ONWASA water service questions.
- Trash and recycling replacement bins.
- Public works concerns
- Town board meetings or public records
- General town information or to be directed to the right department

Have a question?

Contact Town Hall at (910)329-7081 EXT 228

### Parks & Recreation

The Parks & Recreation Department is here to help you enjoy community spaces, events, and programs throughout the town.

✓ **Call Parks & Recreation for:**

- Park or Facility Reservations
- Questions about seasonal programs
- Special Events and Festivals
- Volunteering Opportunities

Contact Parks & Recreation at (910)329-7081 EXT 217

### Police Department

The Police Department is here to keep our neighborhoods safe and secure.

✓ **Call the Police Department for:**

- Suspicious activity or persons
- Noise complaints during quiet hours
- Vandalism or property damage
- Trespassing
- Domestic disturbances
- Traffic hazards or illegal parking
- Animal-related safety concerns (aggressive animals, etc.)

**Always Call 911 for Emergencies**

Contact the Holly Ridge Police Department at (910)329-4076

If you live in the ETJ (Extraterritorial Jurisdiction), please contact the Onslow County Sheriff's Office at (910)455-3113

### Community Development

**What is Community Development?**

The Community Development Department is here to assist with planning, zoning, permitting, and property-related concerns within town limits and ETJ.

✓ **Contact Community Development for:**

- Zoning questions (What can I build on my property?)
- Land use and development inquiries
- Permit applications (fences, sheds, signage, etc.)
- Site plans, plats, or subdivision information
- New construction or renovation projects
- Questions about the Comprehensive Land Use Plan or ETJ

Contact the Community Development Department at (910)329-7081 EXT 222

or at [planningadmin@hollyridgenc.org](mailto:planningadmin@hollyridgenc.org)



Scan our QR code for quick access to the Rec Desk website.

Create an account and reserve a facility, view event dates on the calendar!



# Onslow County Convenience Sites

## Convenience Sites

Monday, Wednesday, Friday, and Saturday  
8AM-6PM (5:30 Winter)

### Swansboro 910-326-7376

698 Swansboro Loop Road  
Swansboro, NC 28584

### Midway Park 910-353-3980

122 Carver Drive  
Jacksonville, NC 28544

### Ramsey Road 910-750-1168

678 Ramsey Road  
Jacksonville, NC 28546

### Folkstone 910-327-2444

320 Old Folkstone Road  
Holly Ridge, NC 28445

### Verona 910-459-9787

2531 Dawson Cabin Road  
Jacksonville, NC 28540

### Mobile Unit 252-424-2587

#### Richlands

10AM-6PM (5:30PM Winter)

**\*\*LAST SATURDAY OF THE MONTH\*\***

436 Cavanaugh Town Road  
Richlands, NC 28574

#### Silverdale

12PM-6PM Saturday (5:30PM Winter)

**\*\*CLOSED LAST SATURDAY OF THE MONTH\*\***

1355 Belgrade-Swansboro Rd  
Maysville, NC 28555

## Convenience Site Fees

### Bagged Trash

\$3.50 1-35gal

\$4.50 36-64gal

\$6.50 96gal

### Standard Trash

\$3.50 32-35gal

\$4.50 64gal

\$6.50 96gal

### Yard Waste

\$3 per bag : Leaves, straw, grass

**FOLKSTONE AND MIDWAY PARK ONLY**

\$9 per item TVs, monitors

**Tires (LIMIT TO 5 PER DAY)**

Free NO Rim

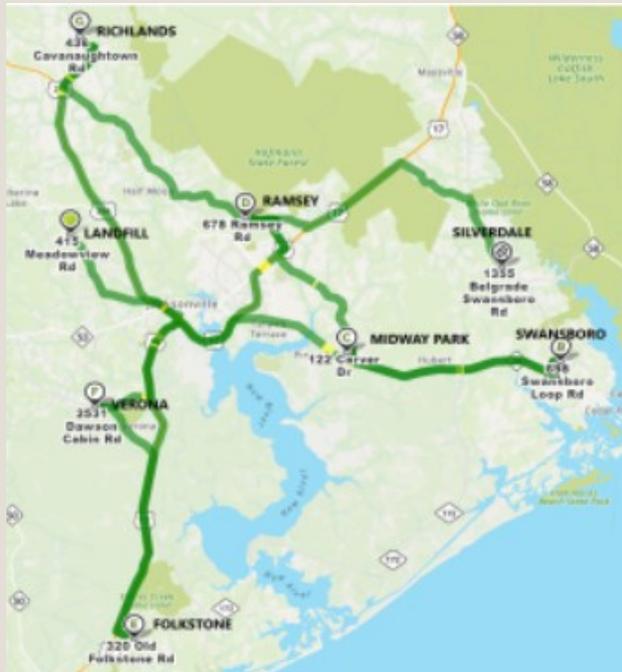
\$1.00 Rim

### Loose Trash

Level Truck \$30, overflowing truck \$45

**Large/Bulky Items \*2 PER HOUSEHOLD/DAY\***

\$10 per item furniture



## Landfill Location

415 Meadowview Rd  
Jacksonville, NC 28540  
(910) 989-2107

Monday- Saturday  
6:30 AM- 5:00 PM

## Landfill Payments accepted:

- Cash
- Checks
- Apple Pau
- Card ( No AMEX)

## Landfill Fees

\*Includes \$2 per ton State Disposal Fee

\$57 per ton*	Household Tipping Fee
\$57 per ton*	Construction & Demolition
\$60 per ton*	Carcasses
\$80 per ton*	Asbestos
\$80 per ton	Household Hazardous
\$31 per ton	LCID/ Yard Waste
\$35 per ton	Wood Pallets
\$9 each	TVs, Computer Monitors
\$250	Mobile Homes
\$2 per gallon	Gasoline
\$0.57 Min.	Household Tipping
\$0.57 Min.	Construction & Demo
\$0.60* Min.	Carcasses
\$0.80* Min.	Special Handling
\$0.80 Min.	Household Hazardous
\$0.87* Min.	Asbestos
\$0.31 Min.	LCID/Yard Waste
\$0.35 Min.	Wood Pallets

Convenience Sites accept Cash or Check ONLY



*We're so glad you've chosen to call Holly Ridge home. This packet is your quick guide to getting connected, staying informed, and making the most of your new community.*